

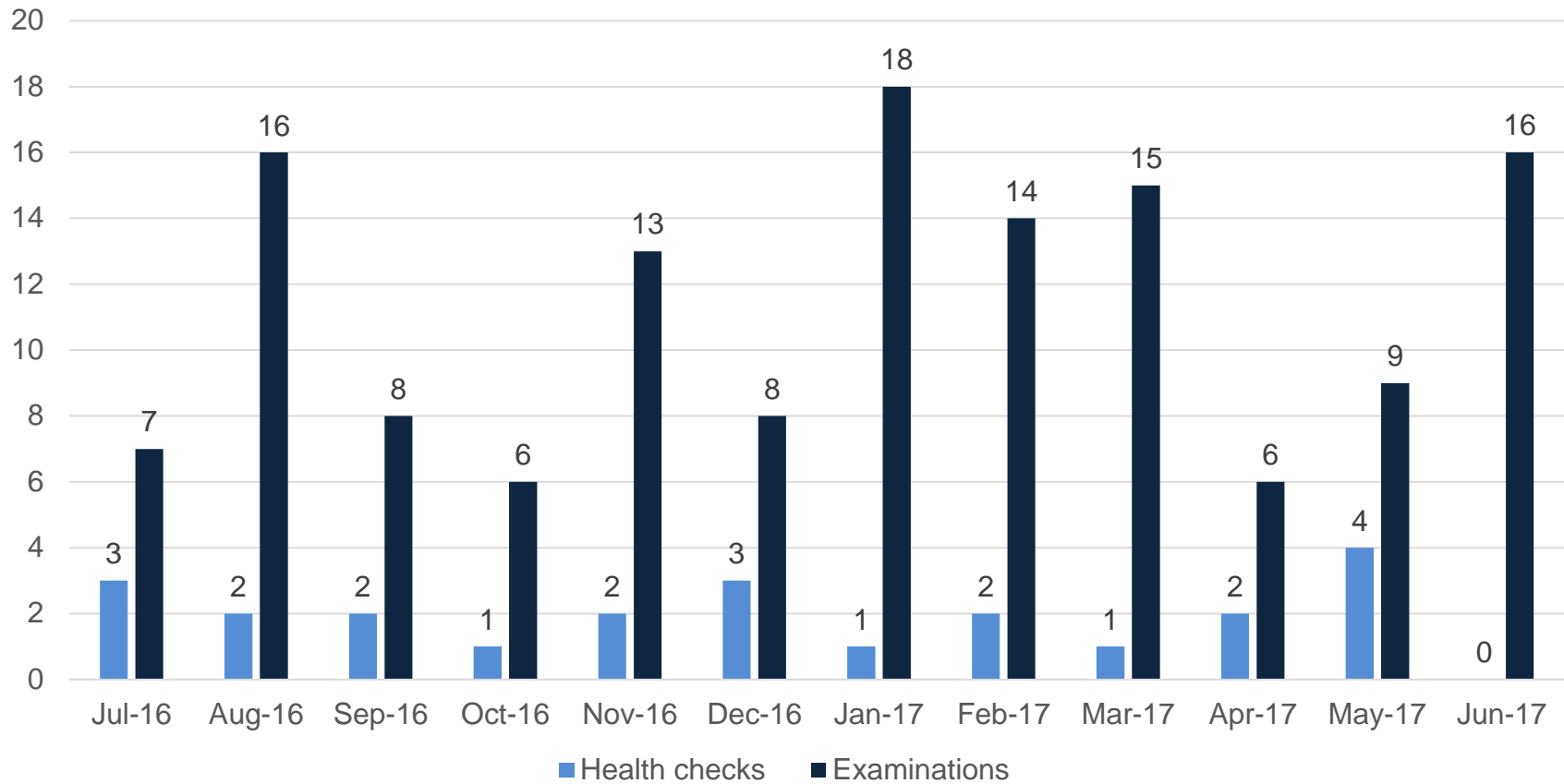
NPIERS Open Day

Gemma Beasley
DRS Operations Manager
06 July 2017

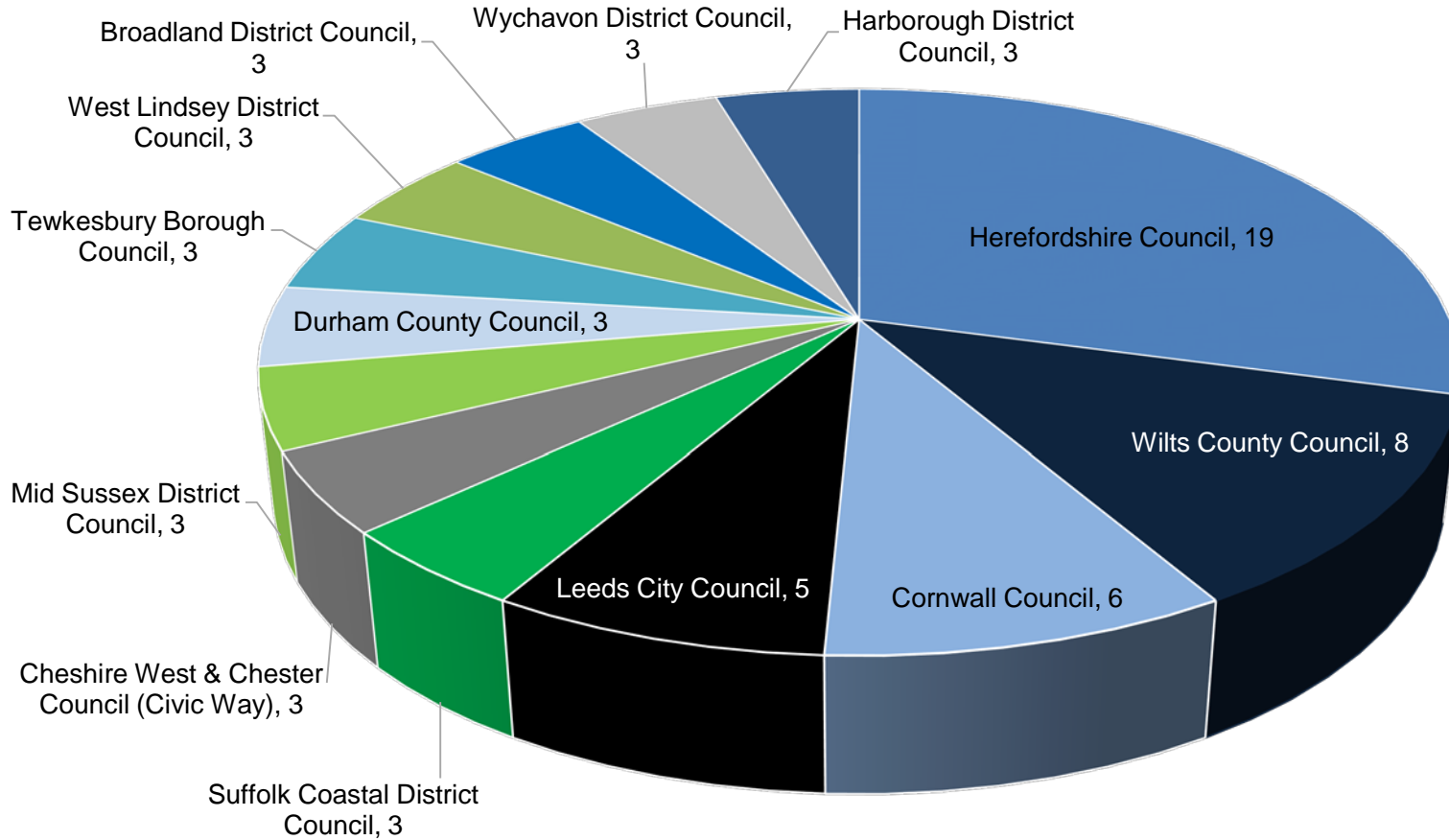
Topics to be covered:

- Volumes and statistics on examinations and health checks through NPIERS
- Meet the NPIERS team
- The areas Dispute Resolution Service(DRS) cover outside of NPIERS
- The examiner nomination process
- The panel
- Future development and promotion of NPIERS

Monthly totals of health checks and examinations from July 2016 – June 2017



Councils who have submitted three or more NPIERS applications over the last 12 months



Meet the NPIERS team...



Mushtaq Ahmed
Assistant Appointments
Manager



Kimberley Payne
Case Officer



Hannah Lambert
DRS Stakeholder &
Engagement
Co-ordinator



Gemma Beasley
DRS Operations
Manager

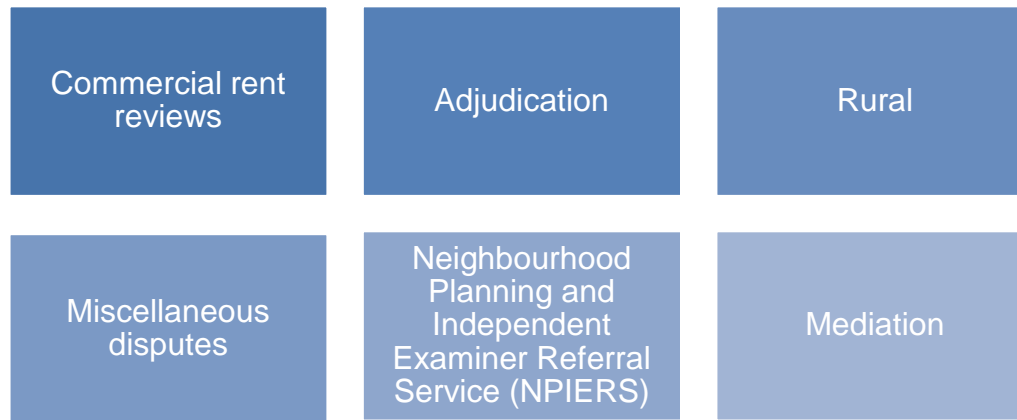
About DRS

DRS is the division of RICS responsible for providing conflict avoidance and resolution services globally with focus on the built environment sector. Focussing on three primary areas:



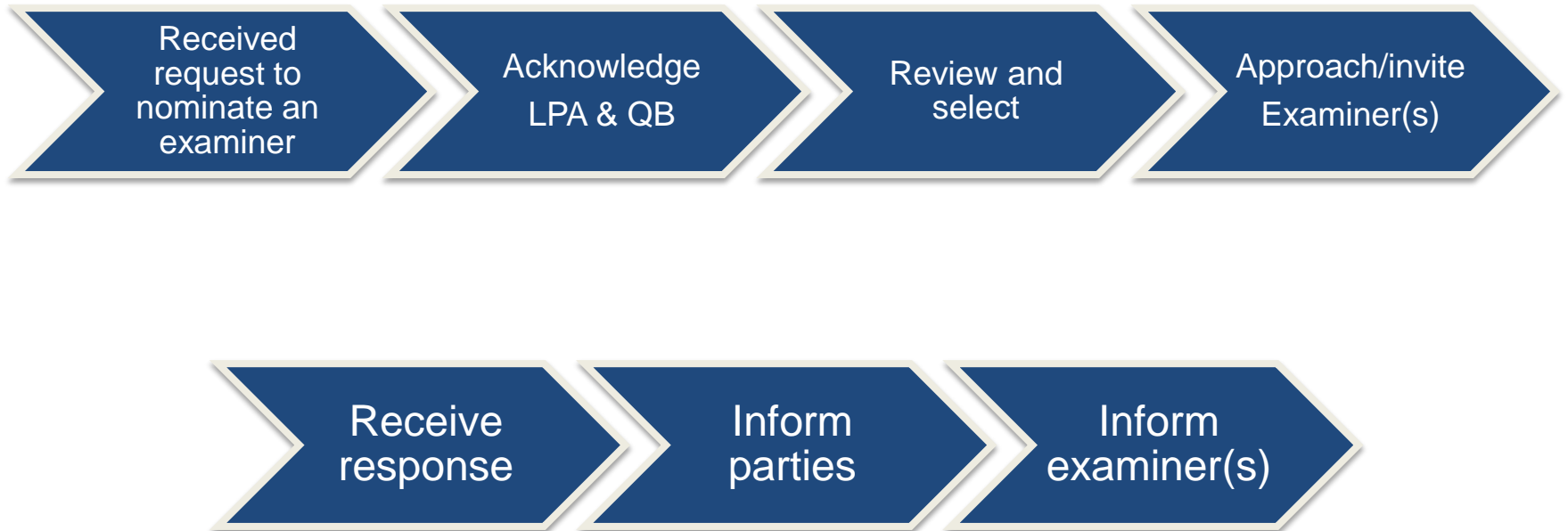
DRS Operations Service

- **Managing** approximately 5000 applications annually
- **Appointing, Nominating and referring** dispute resolvers in a wide range of matters with the focus on the built environment, covering:



- **Matching** DRS makes referral, nominations and appointments from panels of trained and qualified dispute resolvers, the panels are set up and managed by DRS. All panel members also undergo regular reassessments
- Over four decades DRS will have appointed, nominated and referred **over 200,000 dispute resolvers** on cases

The NPIERS Referral Process



Questions	Please delete as applicable		Notes
Are you able to accept this referral?	Yes	No	If your answer is 'No', please delete as appropriate in the above box and return this form by email to me. If your answer is 'Yes', please complete the rest of this form and return it by email to me.
Can you undertake the task without delay or unnecessary expense?	Yes	No	
Do you have appropriate professional indemnity cover?	Yes	No	
If appointed, you will undertake this examination in accordance with the costs and fees detailed in the attached 'NPIERS Examiner fees & costs' document?	Yes	No	
Have you made appropriate enquiries, and are satisfied that you have no current involvements that would give rise to a real or perceived conflict of interest?	Yes	Yes but see below	Please use the space below to provide any further information in relation to any of the above questions, if appropriate:
Have you made appropriate enquiries, and are satisfied that there are no involvements within the past five years that would give rise to a real or perceived conflict of interest?	Yes	Yes but see below	Please use the space below to provide any further information in relation to any of the above questions, if appropriate:
Do you comply with any special requirements (if stated) that may be listed in the application details, contract and/or the application form?	Yes	Yes but see below	Please use the space below to provide any further information in relation to any of the above questions, if appropriate:

How the panel was established

- Recruiting planning professionals
- Requirement for a more robust approach
- Demonstrating quality and standards
- Submissions to demonstrate practice
- Interview assessment
- Rolling assessment – three year cycle

What the examiners were assessed against:

Competence requirements

Knowledge and understanding of the basic conditions

Managing the process, including delivering outcome reports

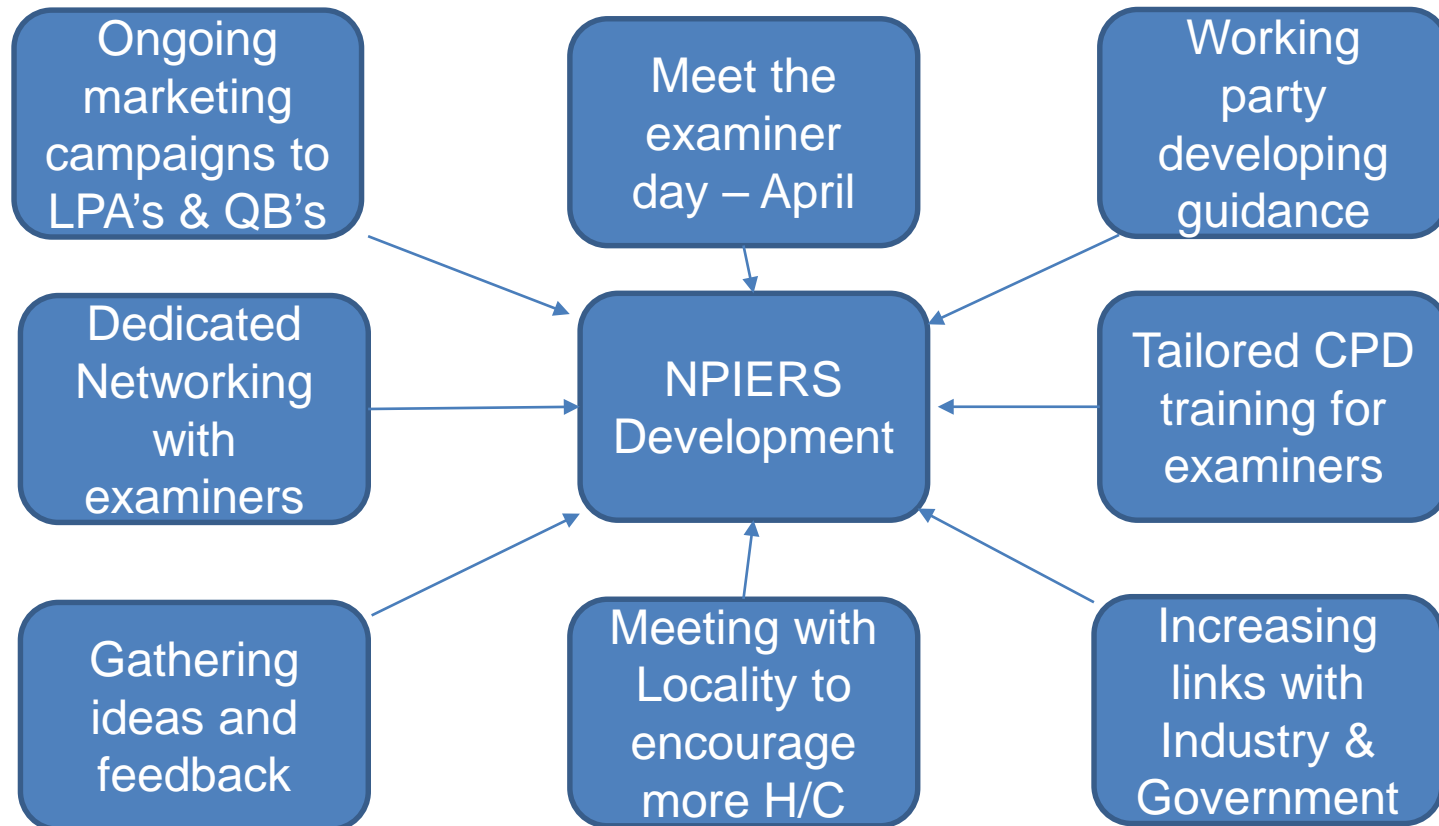
Knowledge, application and understanding of the law and regulations

Decision, including identifying the issues and analytical reasoning

Continuing Professional Development

Overall Suitability

Future Development of NPIERS



Thank you any questions?

