



ENVIRONMENT

Energy Billing Processes

When Bassetlaw District Council changed ownership of one of their buildings to A1 Housing a number of legal billing issues were overlooked.

Change of ownership meant breaking an existing contract with an energy supplier, resulting in a default charge. Signing up with a new energy supplier also meant that A1 Housing would have to pay significantly more for their energy consumption due to recent price increases.

“Bassetlaw District Council do not have a dedicated team with knowledge of the energy market and the environmental impact of their energy consumption”.

Improvement through efficiency



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Managing energy costs

Many authorities find it is difficult to manage their procurement budget in a rising energy market place. When Uniway Solutions examined Bassetlaw's energy consumption they discovered that the procurement department was not aware of their consumption levels and the unit rate they were paying for their energy. As a consequence they were not aware of the level of CO² emissions they were creating. It was also discovered that some invoices were applied to the wrong price structure, resulting in the council paying above the agreed tariff.

The energy suppliers had also failed to communicate the cost of breaking the existing contract and the default charge for changing billing names.

The challenge for Uniway Solutions

- Was to obtain the bills for 40 metered properties within Bassetlaw District Council. Some of the billings were disjointed from the energy suppliers, which made this task very difficult to achieve
- Uniway also needed to profile the meters as there was little information available on this Performance Indicator
- Confirm billing addresses and clarify names which were inaccurate on some of the bills.

The results achieved

Uniway Solutions had to identify and tie-up the entire meter profiles, consumption levels and cost structure for each meter. As well as organising their energy billing, Uniway Solutions saved Bassetlaw District Council £27,000 on 40 electricity meters. There are 157 more meters to be analysed with further efficiencies expected.

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